

Loyalty Kiosk Quick Sheet

REQUIREMENTS

- Minimum Microsoft Windows 8.1 operating system
- If using videos, we recommend 1 GB of memory and dedicated video card
- .NET Framework 4.8 (x86 and x64)
- Latest Windows Media Player and updates required
- If printing rewards, Windows Compatible printer with the proper Windows Drivers.

ADDITIONAL COMPONENTS

- Touch screen with a minimum size of 15 inches and a screen resolution of no less than 1024 x 768.
- Kiosk or receipt printer **MUST** be set as the Default Printer
- Card swipe or equivalent device to read barcodes or mag stripes

FIREWALL SETTINGS

Kiosks use the following ports and URLs to access the Data Center:

- Ports 80 (HTTP) and 443 (HTTPS)
- 1. Kiosk system must be able to access <https://xxx.smartbutton.com/> (Note: replace “xxx” with the appropriate datacenter link...app, ca, aus, cn)
- Kiosk application will not operate properly through a Proxy server

INSTALLATION

To install the kiosk device application. Follow instructions below or click this mark 

1. If present, uninstall Aimia Loyalty Kiosk
 - Go to the Windows Start menu and find Aimia -> Loyalty Kiosk
 - Right-click on Loyalty Kiosk and select Uninstall
2. Navigate to the Task Manager
 - Select the Startup Tab
 - Find and right-click Aimia Loyalty Kiosk
 - Select either “Delete” or “Disable” from options.
3. Go to Devices ->Device Install then click the Device Installation Link or copy and paste the Device Installation URL into a browser. The Aimia Loyalty Kiosk page will display.
4. Click the Install button from the Aimia Loyalty Kiosk page. The Launching Application dialog will display.
5. The Application Install - Security Warning dialog will display, click the Install button.
6. The Installing Aimia Loyalty Kiosk status dialog will display.
7. The Kiosk Settings page will display.
8. Enter the Device ID in the Device ID text box. This is setup in the Device page under the Devices tab.
9. Enter xxx.smartbutton.com as the Web Service Host Name. (Note: replace “xxx” with the appropriate datacenter link...app, ca, aus, cn)
10. Copy and paste Device Security Token Key into the Web Service Token text box.

11. Leave the Display Input Box option as unchecked. This option is for testing only.
12. Press the Save button.
13. Allow the Kiosk a moment to acquire all of the required assets from the server.

IMAGES

Images must be .jpg and equal to your screen resolution of the kiosk. *Examples of images:*

- Ads to use in attract mode
- Video specific backgrounds
- Card swipe background image
- Survey background image
- “Redeem points prompt” background image
- Choice rewards list background image
- Security check background image
- Greeting background image

VIDEOS

- Must be playable using Windows Media Player.
- Recommend .wmv format but others are OK if playable using Windows Media Player.
- Attract videos will be scaled to fit the screen.
- Non-attract videos will be scaled to fit within the greeting video display window.
- Non-attract videos are classified using the following criteria:
 - English or alternative language
 - Recommended video length should be no more than 7 seconds in length
 - One of four video types: Instant winner, receiving a forced reward, birthday and greeting
- Can be assigned to one or more of your clubs