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Overview

The Interaction Sync is used to export batches of interactions.

Upon each execution, all interactions since the last execution will be included with current information. Files can optionally be split into X records per file, which are then FTP'd to the predetermined location. Files can be compressed and/or PGP encrypted prior to being transferred.

Interaction Sync

Name	InteractionSync_YYYYMMDDHHMMSS.txt Or InteractionSync_YYYYMMDDHHMMSS_{File Number}.txt Max records per file option
Format	Pipe delimited
Frequency	Daily
Source	Smart Button
Contents	Interactions added to the SBLP since the last sync file

Field Name	Type	Description
InteractionId	Numeric(10)	SB Internal Interaction Id
MemberId	Numeric(10)	SB Internal Member Id
MemberAccountId	String(60)	Most recent primary member account Id
LocationId	Numeric(10)	Internal Location Id
LocationExternalRef	String(20)	External reference for the associated location.
InteractionTypeId	Numeric(10)	SB Internal ID for the associated with interaction type.
InteractionTypeName	String(120)	Name associated with interaction type.
InteractionTimestamp	Date / Timestamp(23)	Timestamp (UTC) when the interaction was added (posted) to the loyalty program.
InteractionTypeExternalRef	String(20)	External reference for the interaction type.
EventName	String(120)	Name of the event the interaction was assigned to
IssueAuditUser	String(120)	Source user or process name

Example Data

InteractionId|MemberId|MemberAccountId|LocationId|LocationExternalRef|InteractionTypeId|InteractionTypeName|InteractionTimestamp|InteractionTypeExternalRef|EventName|IssueAuditUser

1077|1038|1000B|-1||17|Birthdate Added|2017-03-28 17:52:16.820|BIRTHDATE_ADDED||Anna
 1078|1038|1000B|-1||11|Address Added|2017-03-28 17:52:16.993|ADDR_ADD||Anna
 1079|1038|1000B|-1||9|Email Added|2017-03-28 17:52:16.993|EMAIL_ADD||Anna
 1080|1038|1000B|-1||10|Phone Added|2017-03-28 17:52:16.997|PHONE_ADDED||Anna